

Basic 5-Year Service Contract

Applies to both service plans
(spring-piston and CO2 airguns)

During the Basic 5-Year Service Contract, Pyramyd Air will provide all genuine factory parts and factory-authorized labor necessary to repair damage to your airgun caused by normal wear and tear as long as the parts are available. The Basic 5-Year Service Contract does not cover loss; damages to finishes, stocks or grips; damage due to misuse or abuse; or damage from unauthorized work, parts or modifications. If we can't repair your gun, we'll replace it or give you a store credit (gift card).

Free Tune-up

If you don't use your Service Contract within its 5-year lifespan, you may send it to us during the FIFTH year for a free regular tune-up. Here's how to do it:

1. Send us your airgun with your unused, validated contract and a letter requesting a free tune-up.
2. Airguns must be sent prepaid and insured. Do not mention airguns on the outside of package. Must be sent UPS or FedEx
3. Include a copy of your dated sales receipt.
4. After the tune-up, your contract has ended. Application for renewal must be made at time of service and before expiration of the original policy if you wish to extend your coverage.

Make out the shipping label to:
Pyramyd Air Repair Department
18370 S. Miles Road
Warrensville Heights, OH 44128

Pyramyd Air reserves the right to accept or refuse renewals.

APPLICATION FORM

Gun model _____
Serial no. _____ Purchase date ____ / ____ / ____
Owner's name _____
Street _____
City _____ State _____ ZIP _____
Phone (____) _____
email _____

Indicate which policy you are purchasing:

- \$20.00 **Basic Contract:** Spring-piston and CO2 airguns [ARMS5]
 \$30.00 **Basic Contract:** Spring-piston and CO2 airguns [ARMS4]

Pyramyd Air Airgun User's Agreement*

Safety with airguns is one of Pyramyd Air's basic objectives. To further that goal, we ask that you agree to the following points:

1. I am 18 years of age or older.**
2. I am familiar with the basic concepts of safe airgun handling.
3. I understand that I am eligible for any of these service policies only during the first 30 days after first retail purchase of an eligible airgun.
4. I understand that shipping, handling and common carrier insurance rates are subject to change without prior notice.

By signing this policy and/or contract, I acknowledge that I have read and understood the owner's manual, maintenance instructions and safety warnings that apply to this airgun. I also acknowledge that the use of this airgun by any organization, business or government group or use in any training or demonstration program invalidates this contract.

(Owner's signature. Must be signed to be valid.)

***Policies apply to airguns used ONLY for individual use. Does not cover club or range use.**

****Policy not valid for anyone under 18 years of age.**

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ARMS4-5_2009-1

REPAIR CARD

**This form MUST be attached
to airgun for service**

Policy No. _____

(Not valid unless the
Pyramyd Air validation
is affixed.)

5-Year Service
Contract
Validation here

Validation date _____
Model _____
Serial No. _____
Purchase date ____ / ____ / ____
Owner's name _____
Street _____

City _____ State _____ ZIP _____
Phone (____) _____
email _____

Return airgun to me at: (fill in or correct address if different than above)

Street _____
City _____ State _____ ZIP _____

By applying for service, I acknowledge that I have read and understood all technical bulletins, maintenance instructions and safety warnings.

Signature of validating owner (must be signed to be valid)

To reduce theft, address package as follows:

Pyramyd Air Repair Department
5135 Naiman Parkway
Solon, OH 44139

HOW TO OBTAIN AIRGUN REPAIRS:

1. Send your entire gun to Pyramyd Air along with this validated repair card and a letter describing the problem. **Do not disassemble or remove any items from the airgun.** Be sure to include your current return address, daytime phone number and a copy of your dated sales receipt.
2. Airguns must be sent prepaid and insured. Make shipping label to Pyramyd Air Repair Department. All correspondence should be packed WITH the airgun—preferably in an envelope rubber-banded or tied around the airgun.
3. Include a check (\$10.00) to cover cost of return shipping, handling and insurance in the continental states (48 contiguous states).
4. Your airgun will be repaired in the order in which it was received and will be returned to you as quickly as possible. Once repair is completed, you will be contacted to verify ship-to location. **NOTE: Shipping, handling and insurance rates are subject to change without prior notice. Call 888-262-4867 before shipping to confirm rates.**

DO NOT DETACH — VALIDATION WILL BE RETURNED TO YOU

DETACH HERE: Send APPLICATION and REPAIR CARD to Pyramyd Air